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March 26, 2020

Dear Valued Customers,

On March 23, 2020 the Governor of Michigan, Gretchen Whitmer, issued Executive Order 2020-21 requiring that all non-essential businesses cease in-person activities (the "Order"). After careful deliberation, Pettibone has determined that it will continue in-person operations, a decision we do not take lightly.

The Order includes an exception for operations employing "critical infrastructure workers". Under the Order, Pettibone is an excepted business. Pettibone is a manufacturer of products for the rail and construction industries, and the United States Department of Homeland Security's National Cybersecurity and Infrastructure Agency (CISA) has designated such manufacturers as critical to the essential functions of the United States. Pettibone is part of larger chain that is critical to many facets of our society and economy. By continuing in-person operations, we are doing our part to get the nation through this crisis.

To that end, all production, aftermarket, and shipping employees have been designated critical infrastructure employees and will continue in-person operations. All other Pettibone employees will receive individual direction and work remotely. While we continue in-person operations in these unprecedented times, please know that our employees' health and safety remains our highest priority. Pettibone has taken a number of measures to encourage and enable safe work within the workplace and is following all CDC guidelines.

We will get through this together. Please do not hesitate to contact me if you have questions as we go forward and thank you for your continued business and support.

Sincerely,

Scott Raffaelli
Vice President & General Manager
Pettibone/Traverse Lift, LLC

